TERMS OF USE PRIVACY POLICY

The information provided on this website is intended for informational purposes only and does not constitute professional medical advice in any manner whatsoever. The owner shall not be liable for any claims or losses, whatsoever and howsoever arising, whether directly or indirectly from the information so provided. All rights are reserved.

PRIVACY POLICY

We are committed to protecting your privacy and any personal information which you voluntarily choose provide to us when using our website www.drtini.co.za (the "Site"). This Privacy Policy outlines how we use the personal information that you choose to make available.

1. LEGAL NOTICE

- 1.1 When collecting and using your personal information, Dr Tembisa Tini Inc will use it only in compliance with the prevailing laws of the Republic of South Africa.
- 1.2 This Privacy Policy forms part of the terms and conditions of use of this website at all times and is to be read in conjunction with the terms and conditions of use which are available on this website.

2. GRANT OF RIGHTS

- 2.1 In consideration of you agreeing to abide by the Terms and Condition, we grant you a non-transferable, non-exclusive, non-sublicensable, personal limited licence to use the site for purposes of the services and information only, subject to the terms of this Privacy Policy and incorporated into the Terms and Conditions by reference
- 2.2

3. COOKIES

- 3.1 Our Site may use cookies to collect certain information about our website visitors automatically. Cookies are small text files that store basic information that a website can use to track on-line traffic flows, recognise repeat site visits and record information about your on-line preferences. They often include an anonymous unique identifier that is sent to your browser from our Site which is then stored on your computer's hard drive. Cookies do not attach to your system and damage your files but observe user behaviour and compile aggregate data that we then use in order to improve the Site.
- 3.2 We also use cookies to measure the effectiveness of any advertising which may appear on the Site from time to time.

4. COLLECTION OF PERSONAL INFORMATION

- 4.1 To access certain areas of the Site you are required to register with us. During the registration process you will be asked to submit personal information about yourself (e.g. name and email address). By entering your details in the fields requested, you enable us and/or our subsidiaries or affiliates to provide you with the services you require. When you provide such personal information, you agree and accept that we may retain your personal information and that it may be held by us or any third party that processes it on our behalf for the purposes of providing the information or services which you have requested.
- 4.2 Any third parties who process personal information on our behalf are required to maintain the confidentiality and privacy of the personal information that they process for us.
- 4.3 All modern browsers allow you to change your cookie settings. These settings will typically be found in the 'options' or 'preferences' menu of your browser. In order to understand these settings, the following links may be helpful, otherwise you should use the 'Help' option in your browser for more details. You have the right to choose whether or not to accept cookies and to set your own cookie preferences on your computer.
- 4.4 These preferences can be to accept all cookies, to notify you when a cookie is issued, or not to receive cookies at any time.

5. USE OF PERSONAL INFORMATION

5.1 We use the personal information we collect from you in accordance with the "normal" activities of a medical practice. These activities include, but are not limited to, the generation of an invoice for submission to your medical aid (if applicable), for the issuing of prescriptions, medical certificates, referral letters, laboratory request forms, radiology request forms, and any other forms required for your medical treatment.

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5.2 We require your contact information should an emergency arise or for the follow up of any medically related situations i.e. results of tests, response to treatment, etc..

6. UPDATES AND YOUR RIGHTS

- 6.1 If you would like to update your records, you must inform the practice either via email to <u>practice@drtini.co.za</u> on in person, where you will make those amendments yourself.
- 6.2 You have the right to ask for a copy of any personal information, via email (practice@drtini.co.za or in person, that we hold about you in our records, to correct any inaccuracies and to update any out-of-date information. Please note that we are entitled to charge a small fee for providing you with copies of personal information we may hold about you.

7. CHANGES TO THIS PRIVACY POLICY

- 7.1 We reserve the right, at any time, to modify, alter, or update this Privacy Policy.
- 7.2 When we do so we will publish the changes on the Site. If you do not agree to these changes, please do not continue to use the Site.
- 7.3 If material changes are made to this Privacy Policy, we will notify you by placing a prominent notice on the Site.
- 7.4 Any queries or comments about this Privacy Policy should be sent to us using the contact details listed below.

8. OTHER WEBSITES

- 8.1 Our Site may contain links to other websites which are outside our control and are not covered by this Privacy Policy.
- 8.2 If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours.

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